Improving project delivery through systematic post-occupancy evaluation: Swedish examples

EuHPN 2019 workshop Basel 2019-05-09

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Värnamo Revisited



- Background Värnamo Hospital
- Question
- Study
- Answer
- Conclusions
- Post-occupancy Evaluation

Värnamo Revisited



Värnamo sjukhus



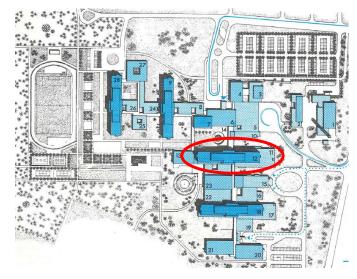




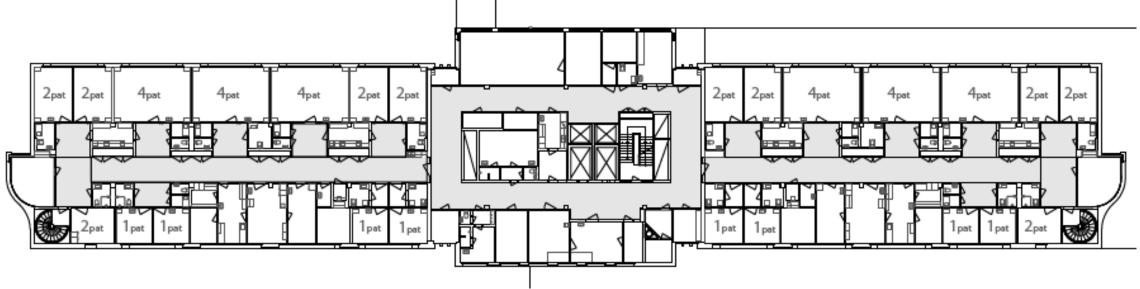




Värnamo sjukhus

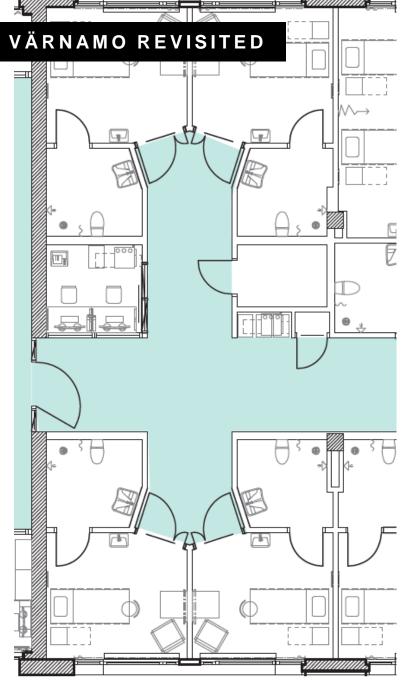


4 in-patient wards Internal medicine



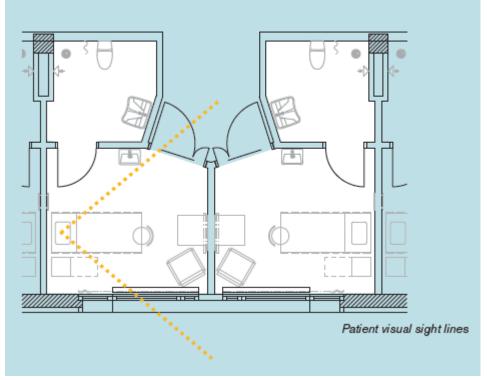
Refurbishment

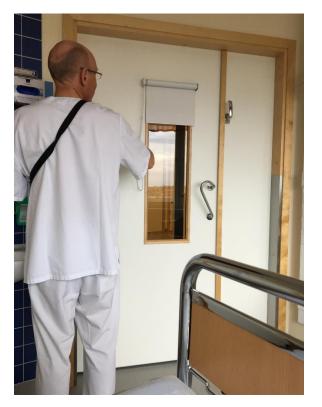




Question:

Contact patient room/corridor Monitoring vs Integrity





Study



Rooms with visual contact



DOOR OPEN

the person inside the room can both see and hear people standing in the corridor and vice versa.



DOOR CLOSED, BLIND OPEN

the person inside the room can see people standing in the corridor, and vice versa



DOOR CLOSED, BLIND HALF OPEN

a patient lying or sitting in the bed can see people in the corridor but people in the corridor cannot directly see in. People outside the room need to get close to see the patient.

Rooms without visual contact



DOOR CLOSED, BLIND CLOSED

no visual contact

Observations



DOOR OPEN

the person inside the room can both see and hear people standing in the corridor and vice versa.



DOOR CLOSED, BLIND OPEN

the person inside the room can see people standing in the corridor, and vice versa



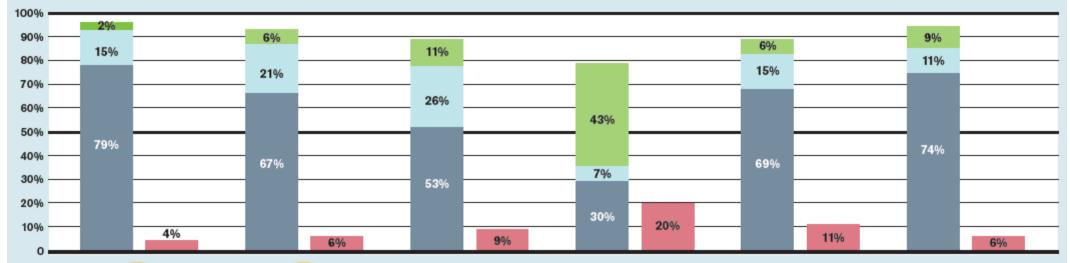
DOOR CLOSED, BLIND HALF OPEN

a patient lying or sitting in the bed can see people in the corridor but people in the corridor cannot directly see in. People outside the room need to get close to see the patient.



DOOR CLOSED, BLIND CLOSED

no visual contact







7 PM









11 AM

Answer

940/0 of wardrooms had visual contact with the

corridor daytime

80%
of wardrooms had
visual contact with the
corridor at night



During interviews, both patients and staff expressed their satisfaction with the design of the glazed door with adjustable blinds. Staff on nightshift highlighted that the visual contact facilitated their work as most patients left the blinds partially open, whilst patients appreciated the possibility of contact with their surroundings. During all observations, at least 80% of the rooms had some form of visual contact with the corridor. During daytime 94% of rooms had visual contact with the corridor, with 67% of patients choosing to leave their door open.



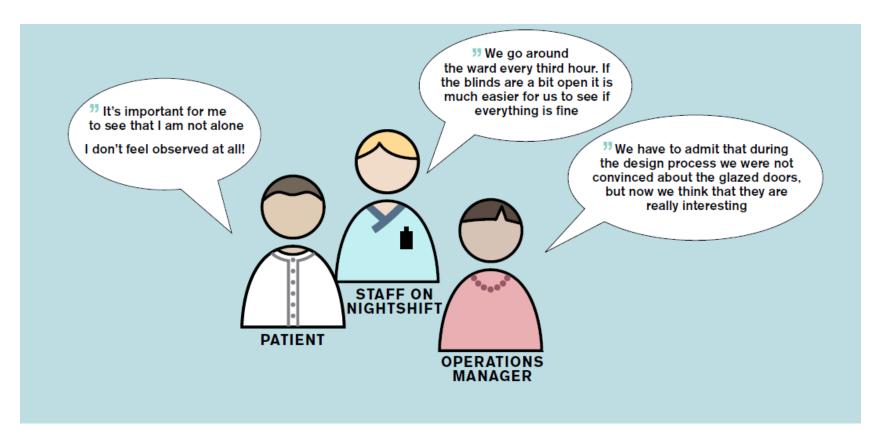






Interview

- Glazed doors to patient rooms
- 1 patient rooms
- Common dining/sitting area



Conclusion

- Visual contact is important
- Staff involvement
- Single rooms





Conclusion

- Health care provider functions, routines, philosophy
- Propertyright investment
- Architecture
 right design,
 usable and flexible



Incentives

- Define post-occupancy studies in design phase
- Systematic evaluation and conclusion
- Financing
- Co-responsibility
 care provider
 property owner
 architects

White Research Lab WRL

- R&D organization
- Practice-based research
- Internal funding

The study was financed through White Research Lab Our curiosity makes us continuously evaluate and challenge

Our curiosity makes us continuously evaluate and challenge our world. Since the creation of White Arkitekter in 1951, we have challenged the status quo through our in-house research and development to create sustainable architecture — and a better society for all.

White Research Lab is White Arkitekter's R&D organization, which give employees possibilities to carry out practice-based research through internal funding. The present research program focuses on equitable architecture, resource efficiency and informed design

Tack!

